



Titan Solutions gets up and running fast with Microlistics WMS Express



Titan Solutions has continued to experience tremendous growth since its founding in 2011.

The company is an independent 5PL service provider to industry leading brands. The Ireland-based company provides supply-chain consulting, freight services, warehouse and fulfilment solutions, inventory optimisation, and other services.

Titan Solution's goal is to be a single point of contact between businesses and their shipping providers. It aims to evolve beyond freight forwarding, applying simple solutions to complex supply-chain issues.

To advance the company's ambitious growth strategy, a need arose to identify and qualify a new warehouse management system (WMS).

With many options to choose from, Titan Solutions needed an innovative system that could be deployed rapidly at scale.



The solution

After an extensive market review, Titan Solutions chose the Microlistics WMS Express solution. Key factors in the decision were robust technology, ease of use, and timely implementation at a competitive price point.

Titan Solutions Supply Chain Program Manager Michele Leigh said they needed to continue providing service to existing customers without interruption.

"We needed a proven, Tier 1, rapidly-deployable WMS that could be implemented into our existing operation without any costly or risky bespoke modifications," she said.

"Microlistics' proven WMS Express deployment allowed us to quickly deliver the new system. It also provides an agile and configurable platform that enables Titan to continue expanding internationally into new markets whilst maintaining a first-class service to all our existing valued customers."

A top priority for the Titan Solutions executive team was the speed at which the solution could be deployed. They needed it up and running as quickly as possible and were impressed by the implementation planning and support resources that Microlistics WMS Express provides.

The solution, coupled with Titan Solutions' deployment capabilities, means a new WMS can be up and running in a matter of weeks.

A top priority for the Titan team was speed, flexibility, and best practice. These qualities, coupled with best-in-class functionality made WMS Express the best solution to help Titan manage and grow their business.



Productivity boost

Titan Solutions went live on Monday, 1 July 2019 without a hiccup after an elapsed implementation time of less than 45 days from commencement.

Michele Leigh said it was remarkable how quick and smooth the transition from the legacy system to a fully functional RF-based WMS was. "The operational efficiency we achieved on day one were outstanding," she said.

After the initial WMS Express rollout, Microlistics is already looking to move into the next phase with Titan Solutions. This phase will include Microlistics' leading KPI Business Intelligence and Analytics module, its Partner Web Portal, and expansion into new sites.

Microlistics WMS Express gave Titan Solutions a rapid, low risk WMS deployment with the ability to expand in synch with the business. The ability to scale to WMS Enterprise and deploy additional modules as needed gave Titan Solutions an ideal, long-term partner.

"[Microlistics WMS Express] provides an agile and configurable platform that enables Titan to grow into new markets while continuing to provide a first-class service to all our existing valued customers."

Key benefits



Faster deployment



Increased inventory accuracy and warehouse productivity



Decreased labour costs



Improved customer service



Agile and configurable platform for growth

About Microlistics

Microlistics is a global provider of warehouse management systems configured by supply chain experts. From the smallest warehouse to the largest multi-site distribution center, Microlistics has a tailored solution to suit your business.



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